

2018 Tough Mudder Start Time FAQ

Will start times be enforced?

Yes! Your start time will be sent approximately 9 days before event day. No need to bring proof – your start time will be linked to your ticket, so make sure to bring a printed or digital copy of your ticket and your photo ID. Start times will be uploaded the week before the event and available [here](#).

If you did not receive the email it is because you have unsubscribed to Tough Mudder emails. You may look up your start time from [this](#) page if you did not receive it.

I bought my ticket the day before or the day of the event – now what?

No worries – head through check in with your ticket and visit the back of the Mudder Services tent. Please plan to arrive no later than 11:00am on Saturday and 9:00am on Sunday and we will put you in the next available start wave. For more information, check out the Info Pack available on the event webpage the week of the event. If you are running as a team, we will do our best to accommodate you, but cannot guarantee you will run together until the end of the day if it is a large group.

How do I make sure I get the same start time as my friends?

If your team did not register officially through our website, you will not be assigned the same start time as your friends (there's no way for us to know you're a team otherwise!). Teams must have been created two weeks before the event (two Monday's prior) in order for all members to be assigned together.

If you purchased your ticket in Eventbrite, you must have claimed your registration in Active in order to join your team. Click [here](#) for instructions.

What if my friend signed up as a participant after the deadline?

Participants that purchase(d) a ticket after the two week deadline can join an existing team and will be uploaded into the [Start Time Look Up Tool](#) by the Friday before the event day. Individuals that are joining a team will receive the team's start time. Individuals that are not joining a team will be added to the next available start wave.

What if I don't get the start time I requested?

We can only allow a certain number of participants on course at any given time to ensure a smooth and safe event. For this reason, we cannot accommodate all requests for preferred times, but will make sure that you and your teammates are assigned to the same start wave and can run together.

If I show up early/late for my start time, what happens?

If you show up EARLY: We will have a standby area that you can wait in. If space becomes available, we will allow you into the next start wave, but we cannot guarantee you to start until your assigned wave time.

If you show up LATE: If the final wave has not gone out and the course is still open, we will have a standby area available, however, the only time we can guarantee will be at the end of the day as we must allow all participants with their assigned start times through first.

What does my start time mean? What time should I get to the event?

Your start time is the estimated time you will start the course. For example, a participant assigned 8:00am will start in the 8:00am or 8:15am wave.

We suggest arriving 45 minutes to an hour before your assigned start time to ensure you can check in, drop your bag, and get to the Loading Zone 20 minutes before you are set to run the course. If you show up after the final call for your start time (10 minutes prior), you will be moved to the "standby" area and enter the next available wave.

Can I run multiple times in one day?

Multiple laps of the event format you've registered for are allowed, as long as time allows you to complete the course safely. Head to the standby area at the completion of your first time. You will be let into the next available start wave. If the start line has closed once you've finished, you will not be allowed to start again.

